

TEMPORARY SUSPENSION ORDER

No. NHIDCL/Tripura/Mtc./ 2026-27/2147

Dated: 25.09.2026

To,

The Authorized Signatory
M/s Civtect (India) Pvt. Ltd
73/29, Golf Club Road,
Kolkata-700033, West Bengal

Subject: Temporary suspension of M/s Civtect (India) Pvt. Ltd. having registered office at 73/29, Golf Club Road, Kolkata-700033, West Bengal (EPC Contractor) of Improvement & widening to 2-lane with paved shoulder of road Srirampur - Khowai section from Km 75.700 to Km 101.300 Kailashahar to Khowai (Pkg-V) in the state of Tripura on EPC Basis, from participating in ongoing/future bidding - reg.

Ref:

- a) MoRT&H Circular No. RW/NH-33044/76/2021-S&R(P&B) dated 06.10.2021.
- b) Cure Period Notice no. NHIDCL/PMU-Tel/S-K(Pkg-v)/35(1)/2020-21/413-15 dt 10.07.2026.
- c) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2024/2928 dated: 01.04.2024.
- d) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2024/2946 dated: 06.04.2024.
- e) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2024/3005 dated: 03.05.2024.
- f) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2024/3114 dated: 10.06.2024.
- g) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2024/3460 dated: 08.10.2024.
- h) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/3766 dated: 10.01.2025.
- i) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/3972 dated: 22.02.2025.
- j) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4052 dated: 01.04.2025.
- k) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4135 dated: 25.04.2025.
- l) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4151 dated: 02.05.2025.
- m) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4154 dated: 03.05.2025.
- n) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4155 dated: 10.01.2025.
- o) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4211 dated: 30.05.2025.
- p) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4238 dated: 10.06.2025.
- q) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4303 dated: 03.07.2025.
- r) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4350 dated: 17.07.2025.
- s) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4387 dated: 31.07.2025.
- t) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4471 dated: 01.09.2025.
- u) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4721 dated: 15.11.2025.
- v) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2026/4988 dated: 02.02.2026.
- w) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2026/5009 dated: 05.02.2026.
- x) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2026/5076 dated: 27.02.2026.
- y) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2026/5265 dated: 08.05.2026.
- z) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2026/5309 dated: 23.05.2026.
- aa) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2026/5318 dated: 26.05.2026.
- bb) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2026/5376 dated: 22.06.2026.
- cc) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4992 dated: 02.02.2026.
- dd) AE letter no. URS-MECPL/AE/NHIDCL/KLS-KHOW/NH-208/2025/4992-A dated: 25.02.2026.



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- ee) PMU-Teliamura It no. NHIDCL/PMU-Tel/S-K (Pkg-V)/35(1)/2020-21/2945-46 dt. 20.06.2024.
- ff) PMU letter no. NHIDCL/PMU-Tel/S-K (Pkg-V)/35(1)/2020-21/1924-26 d: 11.01.2024.
- gg) PMU letter no. NHIDCL/PMU-Tel/S-K (Pkg-V)/35(1)/2020-21/4186-88 dated: 14.01.2025.
- hh) PMU letter no. NHIDCL/PMU-Tel/S-K (Pkg-V)/35(1)/2020-21/4494-95 dated: 01.03.2025.
- ii) PMU letter no. NHIDCL/PMU-Tel/S-K (Pkg-V)/35(1)/2020-21/112-14 dated: 21.04.2025.
- jj) PMU letter no. NHIDCL/PMU-Tel/S-K (Pkg-V)/35(1)/2020-21/2782-84 dated: 22.05.2024.
- kk) PMU letter no. NHIDCL/PMU-Tel/S-K (Pkg-V)/35(1)/2020-21/2293-94 dated: 16.03.2024.
- ll) PMU letter no. NHIDCL/PMU-Tel/S-K (Pkg-V)/35(1)/2020-21/2435-37 dated: 06.04.2024.
- mm) PMU letter no. NHIDCL/PMU-Tel/S-K (Pkg-V)/35(1)/2020-21/2625-27 dated: 04.05.2024.
- nn) PMU letter no. NHIDCL/PMU-Tel/S-K (Pkg-V)/35(1)/2020-21/2960-62 dated: 22.06.2024.
- oo) PMU letter no. NHIDCL/PMU-Tel/S-K (Pkg-V)/35(1)/2020-21/500-02 dated: 13.06.2025.
- pp) PMU letter no. NHIDCL/PMU-Tel/S-V (Pkg-V)/35(1)/2020-21/2878-80 dated: 11.06.2024.
- qq) PMU letter no. NHIDCL/PMU-Tel/S-V (Pkg-V)/35(1)/2020-21/3661-63 dated: 09.11.2024.
- rr) PMU letter no. NHIDCL/PMU-Tel/S-V (Pkg-V)/35(1)/2020-21/3661-63 dated: 09.11.2024.
- ss) PMU letter no. NHIDCL/PMU-Khw/21(34)/2023-24/313 dated: 22.06.2026.
- tt) PMU letter no. NHIDCL/PMU-Tel/S-V (Pkg-V)/35(1)/2020-21/Vol-IV/156-57 dt: 08.05.2026.
- uu) Contractor letter no. CIV/URSWIPL/TL/SK/26-27/1929 dated: 03.06.2026.
- vv) Contractor letter no. CIV/GM(P)/NHIDCL/SRIRAMPUR-KHOWAI/26-25/1918 dt: 13.05.2026.

Whereas, M/s Civtect (India) Pvt. Ltd. having registered office at 73/29, Golf Club Road, Kolkata-700033, West Bengal the EPC Contractor for the work of "Improvement & widening to 2-lane with paved shoulder of road Srirampur - Khowai section from Km 75.700 to Km 101.300 Kailashahar to Khowai (Pkg-V)", having a total length of 25.60 km, in the State of Tripura, under EPC mode";

2. Whereas, the Appointed Date of the project was 30.12.2020 and the Scheduled Completion Date was 07.01.2022. The project was completed on 17.04.2023;
3. Whereas, during the Maintenance/DLP period, deficiencies in the Project Highway were observed/reported, including potholes, cracks, pavement distress, damaged road furniture and other maintenance deficiencies, affecting approximately 11.00 km of the project stretch;
4. Whereas, the aforesaid deficiencies were brought to the notice of the Contractor through the Authority/Authority's Engineer by way of inspection reports, communications, directions and other correspondence, requiring the Contractor to undertake necessary rectification and maintenance works within the stipulated period;
5. Whereas, despite the aforesaid directions and opportunities, the Contractor failed to adequately undertake/complete the required rectification and maintenance works. The works undertaken by the Contractor were also reported to be inadequate/not satisfactory in terms of progress, quality and/or effectiveness, resulting in persistence/reappearance of deficiencies on the Project Highway;
6. Whereas, a Cure Period Notice dated 10.07.2026 was issued to the Contractor under the relevant provisions of the EPC Contract Agreement, including applicable provisions of Article 23, providing the stipulated period for rectification of the identified deficiencies. However, the reported deficiencies have not been satisfactorily rectified within the prescribed period / the required rectification has not been completed to the satisfaction of the Authority;
7. Whereas, Article 14.1 of the EPC Contract Agreement requires the Contractor, inter alia, to ensure safe, smooth and uninterrupted flow of traffic on the Project Highway and to undertake routine maintenance including prompt repairs of potholes, cracks, joints, drains, embankments, structures, pavement markings, lighting, road signs and other traffic control devices. Article 14.2 further requires the Contractor to ensure that the Project Highway conforms at all times during the Maintenance Period to the maintenance requirements specified in Schedule-E of the EPC Contract Agreement;
8. Whereas, the continued existence of the aforesaid deficiencies, despite repeated directions for rectification, has adversely affected the condition and serviceability of the Project Highway and has raised concerns regarding the safety of road users;



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9. Whereas, the condition of the concerned project stretch and the resultant concerns relating to public safety have also been brought before the Hon'ble High Court of Tripura in Suo Motu W.P.(C) (PIL) No. 06 of 2026, wherein judgment was pronounced on 08.09.2026;

10. Whereas, MoRT&H Circular dated 06.10.2021 provides for action against Contractors/Concessionaires in cases of specified deficiencies. The Circular provides, inter alia, for declaring a Contractor as a Non-Performer where the Contractor fails to complete rectification within the prescribed time and also in cases of failure to start/delay in maintenance and repair/overlay works;

11. Whereas, the aforesaid Circular further provides that, in cases where public safety is endangered by the behaviour/conduct/action of the Contractor/Consultant/Concessionaire, the Authority may temporarily suspend the concerned Contractor/Consultant/Concessionaire from participating in ongoing/future bidding for a period of up to one month, during which the regular process of debarment is to be concluded, subject to the conditions and procedure prescribed in the said Circular;

12. Whereas, based on the records and reports furnished by RO Agartala, the deficiencies and continuing non-compliance in respect of the subject project fall within the categories contemplated under the aforesaid MoRT&H Circular dated 06.10.2021, particularly relating to failure to complete rectification and failure to adequately undertake/progress maintenance and repair works and endangering public safety;

13. Whereas, considering the persistent nature of the deficiencies, non-rectification despite repeated directions and the reported concerns relating to public safety, it is considered necessary to take immediate action in terms of the provisions of MoRT&H Circular dated 06.10.2021, without prejudice to the regular proceedings for declaration of the Contractor as Non-Performer/debarment;

Now, therefore, in exercise of the powers conferred under the applicable provisions of MoRT&H Circular dated 06.10.2021 and subject to the conditions prescribed therein, it is hereby ordered as under:

Temporary Suspension:

M/s Civtect (India) Pvt. Ltd. having registered office at 73/29, Golf Club Road, Kolkata-700033, West Bengal, EPC Contractor of "Improvement & widening to 2-lane with paved shoulder of road Srirampur - Khowai section from Km 75.700 to Km 101.300 Kailashahar to Khowai (Pkg-V) in the state of Tripura", is hereby temporarily suspended from participating in ongoing/future bidding of NHIDCL, MoRTH and its implementing agencies, as applicable under the aforesaid MoRT&H Circular dated 06.10.2021, for a period of up to one month from the date of this Order.

14. Nothing contained in this Order shall be construed as waiver of any right or remedy available to NHIDCL under the EPC Contract Agreement, applicable law, specifications, guidelines or instructions of MoRTH. All such rights and remedies are hereby expressly reserved.

This issues with the approval of the Competent Authority.



(Ralceme S.)
General Manager (Technical)
NHIDCL, HQ, New Delhi

Copy to:

1. Director General (RD) & SS, MoRT&H
2. Director General (Border Roads), Seema Sadak Bhawan, New Delhi
3. Chairman NHAI
4. Chief Secretaries (PWD/Roads) of all states Govt./UT with National Highways and Centrally Sponsored Schemes.
5. PS to MD NHIDCL
6. PS to Director (T)/Director (A&F), NHIDCL

7. All ED (T/P), GM (T/P), DGM(T/P), NHIDCL
8. Media relation/IT Division/Infracon cell with request to get it hosted on NHIDCL Website
9. Office Copy.